

How do I get the browser Add-ons for AddressTools?

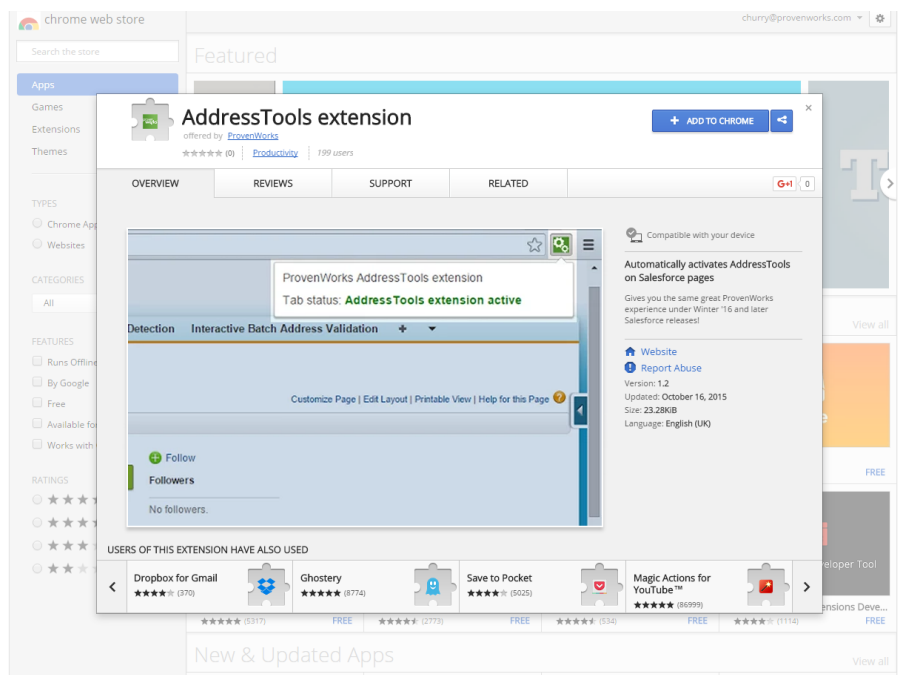
This guide will cover:

- Chrome
- Firefox
- Internet Explorer

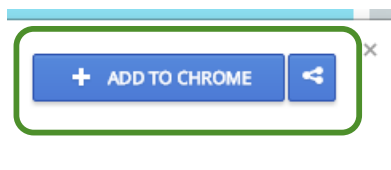
Note: The plugins are designed as an alternative to using the Salesforce sidebar component since the release of Spring'16.

Chrome

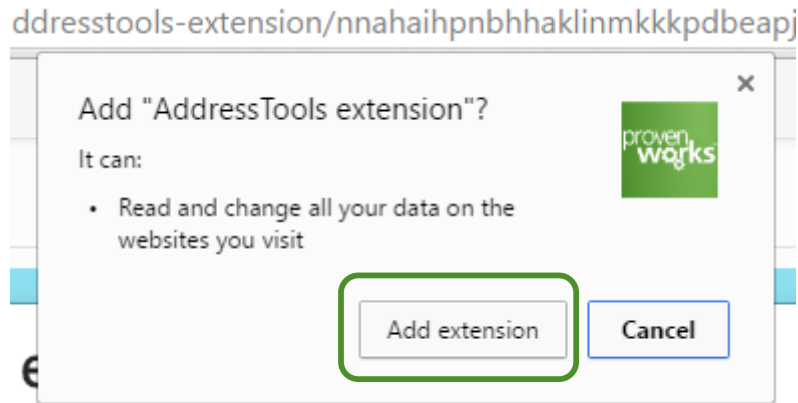
- 1) Open up your Chrome browser and navigate to <http://bit.ly/1Px49Ws> to open up the AddressTools Extension in the Chrome Extension store.



- 2) Select **Add To Chrome**.



- 3) Confirm that you want to add the AddressTools Extension to Chrome by selecting **Add extension**.

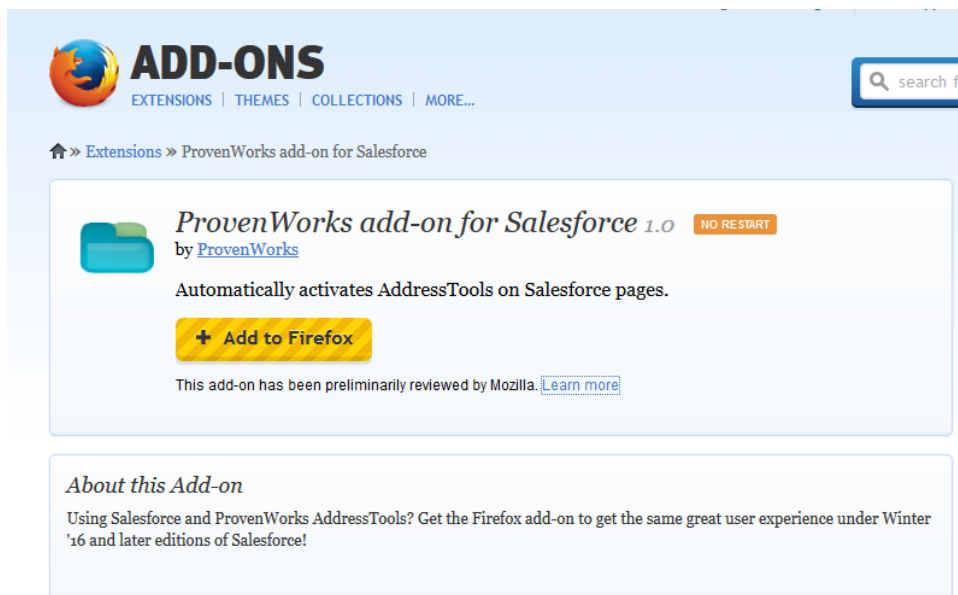


- 4) Now in your browser, you will notice a ProvenWorks cog icon in the top right. This will confirm that you have successfully added the extension to your browser.

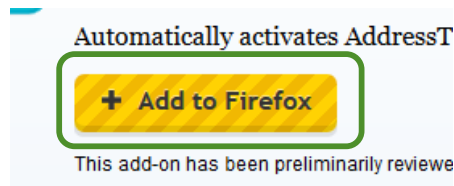


Firefox

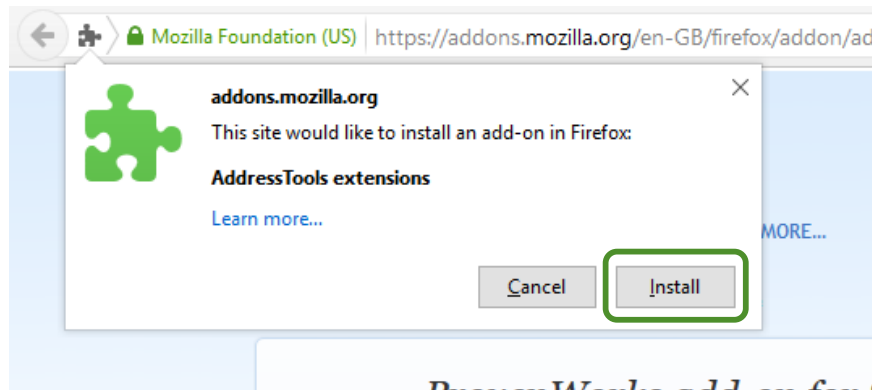
- 1) Open up your Firefox browser and navigate to <http://mzl.la/1RvyzaC> to open up the ProvenWorks add-on for Salesforce in the Mozilla Add-ons domain.



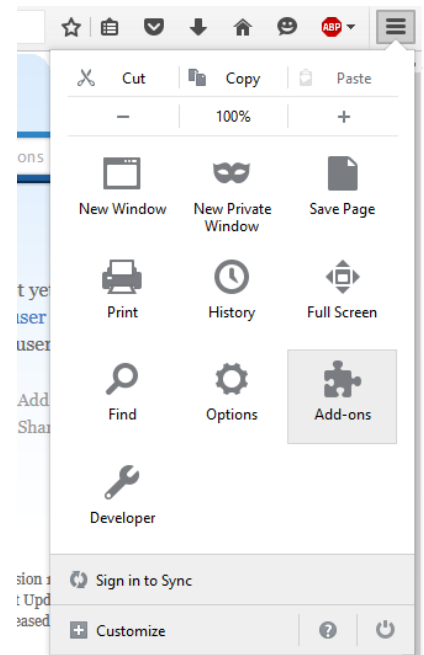
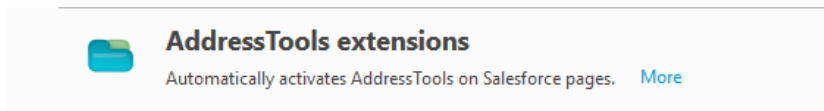
2) Select Add to **Firefox**.



3) Select install to confirm.



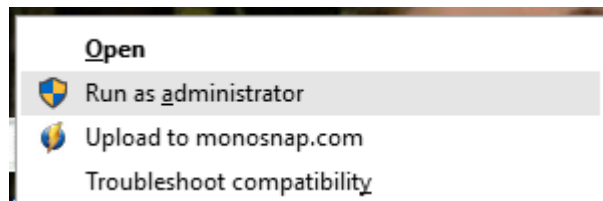
4) You can confirm that the add-on has successfully be installed by going to Add-ons and seeing that AddressTools extensions is on the list.



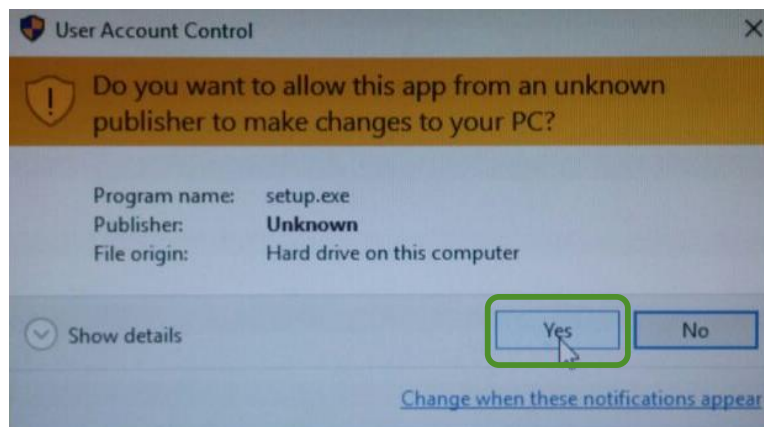
Internet Explorer

Note: As Internet Explorer requires an installer, some antivirus programs may prevent installation. To get around this, simply disable your antivirus until the install has been completed.

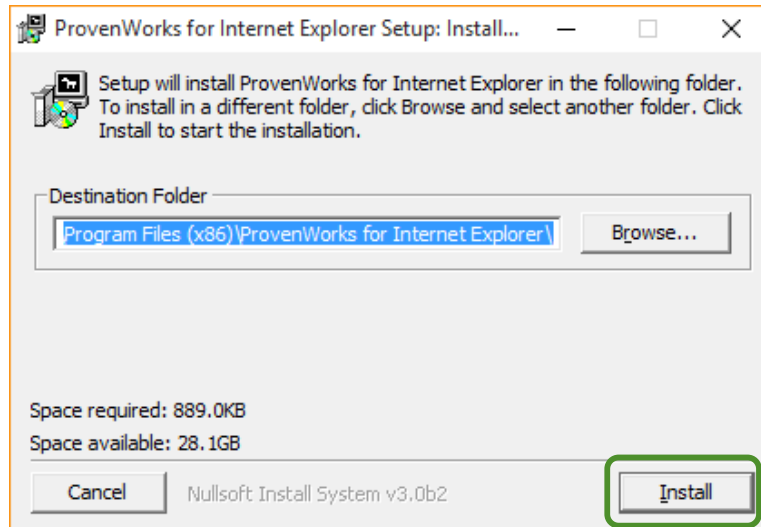
- 1) Download the Internet Explorer add-on installer from our website [here](#).
- 2) Right click the setup.exe and select **Run as administrator**.



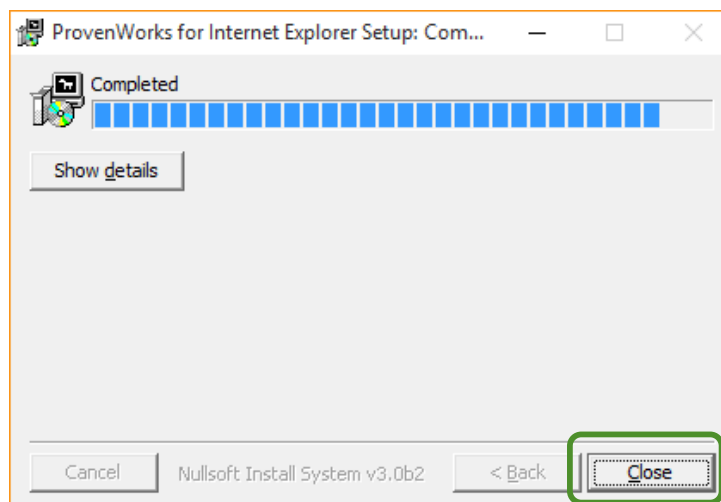
- 3) You will be met with a popup dialog box asking to confirm that you want to run the executable, select **Yes**.



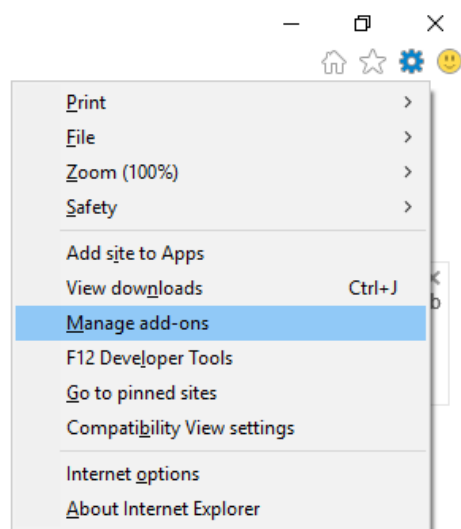
- 4) Choose your install directory and select **Install**.



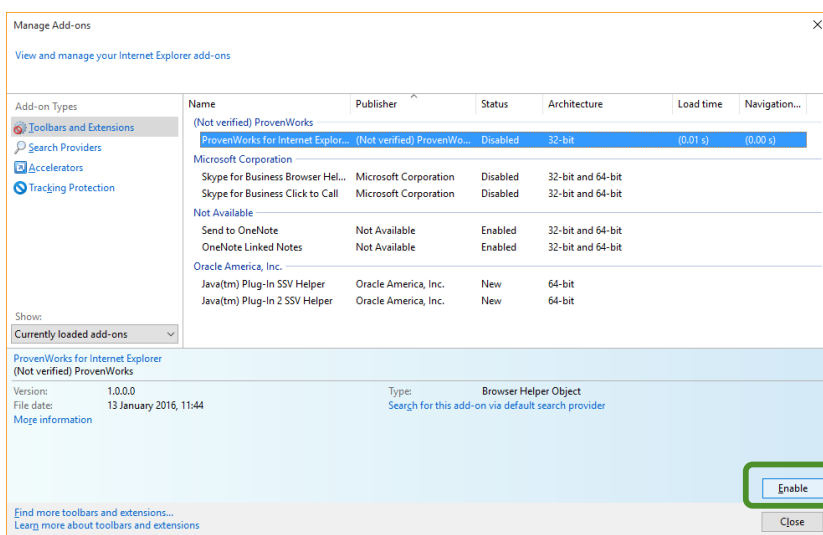
- 5) Once the installer is complete, select **Close**.



6) Go into Internet Explorer and navigate to **Manage Add-ons**.



7) Ensure that ProvenWorks for Internet Explorer is **Enabled** and close the window.



Note: If you're still experiencing issues with the AddressTools Add-on in Internet Explorer, we recommend running Internet Explorer as an Administrator one time.

Contact Us

If you are still unable to successfully get the add-ons functioning in your Salesforce Org, please get in contact with our support team at: support@provenworks.com