

INTRODUCTION

This document outlines the pricing for credits for TPS and CTPS phone lookups used by PhoneScreen. If you experience issues with the installation or setup of PhoneScreen, please refer to the [PhoneScreen Configuration Guide](#).

If you have any further questions please contact us at sales@provenworks.com.

PRICING

PhoneScreen TPS/CTPS has per lookup pricing. A lookup is consumed each time a unique telephone number is screened, per 24 hour period (i.e. screening the same number twice in the same day will only consume one lookup).

A number screened against both the TPS and CTPS databases will consume lookups from both pools respectively.

For manual or scheduled batch screening, PhoneScreen will mark numbers you have already screened, and they will not be re-screened by any batch process for 21 days. Manual screening of individual numbers queries our database regardless of the last lookup date for that phone number, but again will only consume a lookup if that number has not been screened in the last 24 hours.

At any time you may view how many lookups remain from within Salesforce on the PhoneScreen Administration tab.

TPS:

£50 - [2,000 Lookups](#)

£250 - [10,000 Lookups](#)

CTPS:

£50 - [2,000 Lookups](#)

£250 - [10,000 Lookups](#)

All prices excluding applicable VAT

Purchases of £500 or more may be made by direct bank transfer to ProvenWorks

SUPPORT OR SUGGESTIONS

If you have any questions regarding pricing, or issues with purchasing, please get in touch with us via email at sales@provenworks.com. We actively try to improve all our products, so if you have any suggestions for new features you would like to see in development, please let us know on <http://phonescreen.uservice.com>.

Finally, if you can't find a product on the AppExchange to fit your needs, ProvenWorks offers bespoke CRM development and customization. Please get in touch with us at info@provenworks.com.

